CagisOnline User Guide

CagisOnline is designed to be simple and intuitive to use. Once you become familiar with the items shown below you are ready to explore the features that come with this site!

Tools

Application Layout

Quick Find

Status

Street View

Trouble Shooting

Feedback/Comment
**Tools**

- Zoom to previous map extent
- Zoom to next map extent
- Zoom in
- Zoom out
- Zoom out to full extent
- Pan
- Open map overview window
- Open map layer window to access additional map layers
- Open bookmark window to add bookmarks
- Open Community Change Viewer
- Identify features on map
- Drawing and measurement tool
Print a map of 8.5x11 on current screen

Click on map to get a report on the property

Open Google Street View

Email current map view link

Click on map to find the nearest known address

About CAGIS online application, including welcome message, disclaimer, tutorial, and feedback area etc.

**Tip:** the cursor image for some tools above changes once the tool is clicked. For example, if the zoom in tool is clicked, the mouse cursor changes from an “arrow” to a magnifying glass with “+”, to reset cursor to default, move the mouse cursor to anywhere on the toolbar.
**Application Layout**

**Quick Find** – search for address, intersections, property owner, street, assets, etc.
**Status bar** – The status bar displays the coordinates and the name of the current base map. It is located in the lower center of the map. When the browser starts, it is in a minimized state:

![Status bar example image](image)

Click on the minimized icon and the status bar will look like this:

![Status bar in expanded state](image)

Click on the “X” and the status bar will minimize again.

There are 3 radio buttons on the left of the status bar. The default displays the screen cursor position in state plane coordinates while the second button displays the map coordinates in lat/long and requires a click on the map to display. The third button displays the city/township/neighborhood name (not yet available).

**Google Street View** – Click on the Google Street View tool icon and then click on a street. The CAGIS customized Street View window will open.

![Google Street View example image](image)

If no image appears then the street view is not available.

*GIS by CAGIS ®*
Common questions and troubleshooting

♦ Browser starts with no map displayed – If you leave your browser open for an extended period or for some reason the map does not display even after you refresh or reload the page, clear the browser cache. In Internet Explorer, click on Tools>Internet Options, then click “Delete” within the Browser History section. In Firefox, click on Tools>Clear Private Data, and make sure “Cache” is checked. Then click on “Clear Private Data Now”.

♦ Quick Find is slow The first time that the Quick Find tool or other tools that retrieve data are used the process may take several seconds longer. Subsequent searches should be much faster. Also, if the search string entered is too generic and results in a large set of records returned (for example, > 200) data retrieval may be slower. It is always a good practice to enter more specific

♦ Map tile missing at certain scale – Occasionally data may be missing in some areas or at certain scales. If you experience this problem please notify us by e-mail cagisonline@cincinnati-oh.gov.

♦ After clicking “GO” on the Quick Find bar or press the enter key, the cursor stays busy – refresh the page or click on “GO” or press key again normally fix the problem. If problem persists, contact CAGIS via e-mail.

♦ Browser Problem – Your browser should be either IE (version 7 or above) or Firefox (version 3.0.15 or above). These are the two supported browsers at this time. Also make sure that your Adobe Flash Player is up-to-date as currently Flash Player version 9 and above are supported. A free download is available at http://get.adobe.com/flashplayer/?promoid=BUIGP

♦ Other browser generated error messages – As a user of this site we ask that you report errors regarding the website via e-mail listed above.

Because this site is actively under development to improve usability, occasionally certain features may not be fully functional. Thanks for your patience!